



Packaging Information – Customer Arranged Carrier Requirements

1. Both the driver and dispatcher of the customer arranged carrier must have the Performance Pipe order number and the customers purchase order number.
2. For order management reasons, the customer must contact their Performance Pipe Customer Service Representative with release information 24 hours in advance for regular loads and 48 hours in advance for mixed loads. Additionally, the truck driver or dispatcher of the customer arranged shipment must contact the applicable plant shipping department at least 24 hours in advance to make a loading appointment and to review equipment requirements.
3. If Performance Pipe shipping personnel are held over their normal working hours to load a truck that did not show up on time, overtime charges will be passed on to the customer unless other arrangements have been agreed on prior to loading the truck. However, there is no guarantee that shipping personnel will be available for after hours loading.
4. Carriers will be loaded in the order of Performance Pipe's loading schedule. If a carrier misses their scheduled loading time, they will be loaded at the next available time slot which could mean coming back the next day.
5. Carriers must use nylon straps that are a minimum of 4" wide. Two (2) – 2" wide straps are acceptable for one (1) 4" wide strap when enough 4" straps are not available. The minimum number of straps must conform to Performance Pipe Packaging and Shipping manual strapping policy B.7. Additional straps are acceptable if the driver wants them. Absolutely no chains, except for those required when shipping pipe on metal reels.
6. For 50' joints a minimum of a 45' trailer without headboards that allows overhang on the front and back of the trailer is required.
7. For 53' joints a minimum of a 48' trailer without headboards that allows overhang on the front and back of the trailer is required.
8. The allowable overhang of pipe off the back of standard flat bed trailers and drop deck trailers shall be a nominal 36" not to exceed 48" even with joint length and equipment variability. Shipments into the state of Connecticut will require a permit if there is any overhang.
9. Trailers must have flat surfaces in order to load any Performance Pipe Product.
10. For coiled pipe on pallets the sideboard cannot extend anymore than 5" off the back or front of the trailer and must be strapped securely to the bed of the truck. Pallets must be inspected closely to ensure no loose or broken boards are present that could come off during transit. No loose single boards on pipe straight lengths on any layer of pipe shall be allowed to overhang the front, back or side of a 102" wide trailer. When using a 96" trailer to load straight lengths of pipe, the dunnage and pipe may exceed the width of the trailer providing neither exceeds the 102" overall width requirement. Performance Pipe will not build up, or load onto, false flooring (pallets, timbers, load levelers, etc.) that provides a flat surface for step-deck trailers.
11. If Performance Pipe management approves the production of joint lengths longer than 53', Performance Pipe will be responsible for identifying the appropriate shipping equipment, determining permit requirements, arranging the carrier and shipping the pipe. Customer arranged carriers are not allowed for joint lengths longer than 53'.
12. For joints of pipe longer than 40 feet a standard flat bed trailer must be used. Drop deck trailers are acceptable for coils and 40' joints or less, provided the bottom deck is long enough to handle the pipe without exceeding the maximum allowable overhang.
13. The carrier must be a legal "Common Carrier" in the area. This includes proper authority, insurance, with rates filed and published (unless contract rates).
14. The freight will be billed direct to the arranger for all charges. Performance Pipe will not pay any invoices for rebilling nor file any freight claims for damaged product.



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15. Equipment in “poor condition” will not be loaded.
16. A driver who is uncooperative or who appears to be under the influence of drugs or alcohol will not be loaded.
17. If a flatbed trailer or drop deck already has other freight on it, Performance Pipe personnel will not move or reload it to accommodate pipe.
18. Under no circumstances will a truck be loaded so as to be overweight or over-dimensional without proper permits. Carriers must provide copies of permits if applicable.
19. No loose loads are permitted.
20. Mix load shipments must conform to Performance Pipe Packaging & Shipping Manual mixed load policy C.1.
21. In alignment with DOT requirements, drivers must be able to understand English and communicate effectively. Any driver that is creating a risk to themselves or others due to a language barrier will not be loaded.